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# Key Departments and Contacts Ameritas Life Insurance Corp. (ALIC)

<p><b>Customer Service</b></p> <ul style="list-style-type: none"> <li>• In-force product information</li> <li>• Over-the-phone payments</li> <li>• Bank account changes (from clients)</li> <li>• Assist with policy changes and life insurance loans</li> <li>• Review disbursement options</li> <li>• In-force illustration requests</li> </ul> <p>800-745-1112 – Policyholders 800-555-7746 option 1 – Financial Professionals</p>	<p><b>Ameritas Agent App!</b></p> <p>The Ameritas Agent App offers easy access to all your cases throughout the application process. You can instantly access life and disability new business cases; search, sort and filter all your cases quickly and easily; get alerts and view activity on in-force policies; and manage all case requirements with just a few clicks. Search for “Ameritas Agent” in the App Store/Play Store on your mobile device.</p>
<p><b>Sales Development</b></p> <p>Please contact your internal wholesaler for sales illustrations &amp; product support. If they are unavailable, you may also contact the Sales Development team</p> <p>800-555-7746, option 4 <a href="mailto:Sales.Request@ameritas.com">Sales.Request@ameritas.com</a></p>	<p><b>Field Education &amp; Development</b></p> <p>Knowledge growth through events, schools, webinars, and on-demand training</p> <p><a href="mailto:PracticeMgtDev@ameritas.com">PracticeMgtDev@ameritas.com</a></p>
<p><b>Licensing &amp; Contracting</b></p> <p>Contract status updates &amp; licensing questions</p> <p>800-555-7746, option 3, option 2 <a href="mailto:FieldLicensingContracting@ameritas.com">FieldLicensingContracting@ameritas.com</a></p>	<p><b>Commissions</b></p> <p>For questions about commissions or making changes to producer slotting, please contact the Varicent team</p> <p><a href="mailto:VaricentComp@ameritas.com">VaricentComp@ameritas.com</a></p>
<p><b>Electronic application (eApply)</b></p> <p>eApply application support and training</p> <p>Patricia Rands 513-595-2283 <a href="mailto:PRands@ameritas.com">PRands@ameritas.com</a></p>	<p><b>Field Technology</b></p> <p>Producer Workbench support</p> <p>800-555-7746, option 5 <a href="mailto:FieldTechnology@ameritas.com">FieldTechnology@ameritas.com</a></p>
<p><b>Contracts and Compensation</b></p> <p>Please contact your RVP regarding questions on contracts and slotting</p>	<p><b>Advanced Planning</b></p> <p>Consultation and case design in personal, business and estate planning situations</p> <p>800-319-6903, option 2 <a href="mailto:AdvancedPlanning@ameritas.com">AdvancedPlanning@ameritas.com</a></p>
<p><b>Dental &amp; Vision</b></p> <p>Contracting, portal access, and general questions</p> <p>Agent Services 855-517-5307, option 4 <a href="mailto:AgentServices@ameritas.com">AgentServices@ameritas.com</a></p>	<p><b>Retirement Plans</b></p> <p>From sole proprietors to corporations to governmental employers, we assist the financial professional in the design, installation, and servicing of retirement plans</p> <p>800-923-2732 <a href="mailto:RPSales@ameritas.com">RPSales@ameritas.com</a></p>

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